

Tides Policy

To ensure a quality experience for all of our guests the following policy has been made necessary.

Please confirm orders via email from published menu or menu email from the Tides Restaurant. Cancellations must be made within 24 hours by calling the restaurant and emailing Dorothy Whitehead at dorothy@thetidesrestaurant.net; you may also call Dorothy's cell phone at 301 653 3886; call must be person to person; messages not returned will not cancel event.

Any order confirmed via email with personal or corporate email is a guarantee of payment for an order a company and/or person is liable for payment of goods and services provided. The Customer also agrees to any collection, legal or in house accounting fees regarding order, catering, or services.

We will deliver within 6 miles of the Tides for a \$25 delivery fee. We may be available to deliver an order within Expedition Park free of charge if we do not have other obligations that day; this will be handled on a case by case basis. If the Tides is available to delivery free within Expedition Park, deliveries will be made no later than 11:00 am.

For platter items we require a guest count of 6 or more. Platters will come with disposable plates, napkins and cutlery. We will provide 1 set of disposable tongs and 1 serving spoon. Additional tongs & serving spoons are \$3.00 per. Please call and speak with Dorothy if someone in your group have special dietary needs or to inquire about customize options.

We are doing our part to be earth friendly. We will always try to use bio-degradable products whenever possible or available.